



presents to our members:



FMCS

FEDERAL MEDIATION &
CONCILIATION SERVICE

BUILDING SKILLS AROUND NEGOTIATING CONFLICT AT WORK

WEBINARS

JULY 15 (MON)

OR

JULY 17 (WED)

5:00 - 7:00PM ZOOM

How do you approach conflict laden work situations? We will discuss how people express themselves and how you can help support others in their listening and speaking efforts during this training. We don't think "conflict" has to be a bad word. We can often work through difficult conversations and get to a deal—and often get to a better understanding for all involved. Bring your perspective, add to the conversation and be ready to learn a thing or two about the art and science of communication in the work environment.

**SCAN or CLICK
to register**



**Presented by Commissioners
with the FMCS:**

Edward Boutin
Gemma Deleon-Lopresti
Lesley Koenig
Jeff McCarthy

